Stakeholder Communication

TAIYO YUDEN recognizes that the dialogues it has with stakeholders are important and essential to offer greater economic value and social value and, as a result, increase our corporate value, and works to conduct continuous communication.

Stakeholders	Methods of Communication	Objectives & Policy on Communication
Employees	 Employee surveys (Stress checks, health & safety awareness surveys, etc.) Discussions with labor union Training sessions for employees Career counseling service 	In an aim to achieve TAIYO YUDEN's materiality to "achieve health-oriented management and work style reforms at safety first workplace" and "train and develop human resources based on the diversity policy," and to become a company where employees can work energetically, we are taking various initiatives including conducting employee surveys on a regular basis.
Local Community	 Factory tours Dispatch lecturers to manufacturing classes, participate in manufacturing-related events Participate in and sponsor local activities and charity events Volunteer activities such as forest maintenance, afforestation, and cleaning Softball classes by women's softball team 	As stated in the management philosophy, TAIYO YUDEN aims for the betterment of local communities, and desires to progress together. We provide factory tours for the people of local communities to promote understanding on TAIYO YUDEN. We also strive to build trust through social contribution activities including sports and volunteer activities.
Shareholders and Investors	■ General Meeting of Shareholders ■ Announcement of Financial Results ■ IR, SR interviews	We work to provide better understanding of our management policies and business activities through timely and appropriate information disclosure and dialogue. Opinions obtained through dialogue are reported as feedback to management, including the Board of Directors, on a regular basis and are utilized to improve management.
Customers	 Day-to-day sales activities Customer satisfaction survey Review and audit by customers Exhibitions, seminars Technological exchange sessions 	Through communication from the product design stage, manufacturing base audits, and scorecards, we meet the needs and required standards of customers. We participate in Japanese and international trade shows to introduce TAIYO YUDEN's products and solutions to the wide public including potential customers, and work to create new value.
Suppliers	■ Suppliers Seminars ■ Audit to suppliers (CSR audits)	Suppliers are important partners in the business of TAIYO YUDEN. We hold procurement policy briefings to share TAIYO YUDEN's management and business policies, and ask suppliers to cooperate with the CSR assessment and audit using check sheets that are formulated based on the RBA Code of Conduct. Through this, we are working together to build a supply chain that will fulfill our corporate social responsibilities.

^{*}In addition to the above, we work to create opportunities for dialogue by improving our website, publishing various reports, and other efforts.