

## Stakeholder Communication/Engagement

TAIYO YUDEN aspires to be trusted by all stakeholders. We work on increasing our disclosures and transparency and harnessing stakeholders' opinions learned through dialog with them to inform our business activities, as a result increasing our corporate value.

Stakeholders	Objectives & Policy on Communication	Methods of Communication	Examples
<b>Employees</b>	In an aim to achieve TAIYO YUDEN's materiality to "achieve health-oriented management and work style reforms at safety first workplace" and "train and develop human resources based on the diversity policy," and to become a company where employees can work energetically, we are taking various initiatives including conducting employee surveys on a regular basis.	<ul style="list-style-type: none"> <li>■ Employee surveys (Stress checks, health &amp; safety awareness surveys, etc.)</li> <li>■ Discussions with labor union</li> <li>■ Training sessions for employees</li> <li>■ Career counseling service</li> </ul>	<ul style="list-style-type: none"> <li>■ Employee Engagement Survey (Work Engagement Survey)</li> </ul> <p>Every year, we survey our employees on work engagement, a KPI set forth in our medium-term management plan 2025. We develop policies using the survey results and execute them to increase the scores.</p>
<b>Local Community</b>	As stated in the management philosophy, TAIYO YUDEN aims for the betterment of local communities, and desires to progress together. We provide factory tours for the people of local communities to promote understanding on TAIYO YUDEN. We also strive to build trust through social contribution activities including sports and volunteer activities.	<ul style="list-style-type: none"> <li>■ Factory tours</li> <li>■ Dispatch lecturers to manufacturing classes, participate in manufacturing-related events</li> <li>■ Participate in and sponsor local activities and charity events</li> <li>■ Volunteer activities such as forest maintenance, afforestation, and cleaning</li> <li>■ Softball classes by women's softball team</li> </ul>	<ul style="list-style-type: none"> <li>■ Manufacturing classes</li> </ul> <p>We provide manufacturing classes for children at the Shin-Kawasaki Center SOLairoLab and elsewhere.</p>
<b>Shareholders and Investors</b>	We work to provide better understanding of our management policies and business activities through timely and appropriate information disclosure and dialogue. Opinions obtained through dialogue are reported as feedback to management, including the Board of Directors, on a regular basis and are utilized to improve management.	<ul style="list-style-type: none"> <li>■ General Meeting of Shareholders</li> <li>■ Announcement of Financial Results</li> <li>■ IR, SR interviews</li> </ul>	<ul style="list-style-type: none"> <li>■ IR and SR interviews</li> </ul> <p>TAIYO YUDEN's management and its IR and ESG staff interview our investors to discuss matters both financial and non-financial. We have incorporated investor feedback to improve and expand our ESG-related information disclosures.</p>
<b>Customers</b>	Through communication from the product design stage, manufacturing base audits, and scorecards, we meet the needs and required standards of customers. We participate in Japanese and international trade shows to introduce TAIYO YUDEN's products and solutions to the wide public including potential customers, and work to create new value.	<ul style="list-style-type: none"> <li>■ Day-to-day sales activities</li> <li>■ Customer satisfaction survey</li> <li>■ Review and audit by customers</li> <li>■ Exhibitions, seminars</li> <li>■ Technological exchange sessions</li> </ul>	<ul style="list-style-type: none"> <li>■ Customer reviews and audits</li> </ul> <p>We participate in CSR surveys and audits upon customer request.</p>
<b>Suppliers</b>	Suppliers are important partners in the business of TAIYO YUDEN. We hold procurement policy briefings to share TAIYO YUDEN's management and business policies, and ask suppliers to cooperate with the CSR assessment and audit using check sheets that are formulated based on the RBA Code of Conduct. Through this, we are working together to build a supply chain that will fulfill our corporate social responsibilities.	<ul style="list-style-type: none"> <li>■ Suppliers Seminars</li> <li>■ Audit to suppliers (CSR audits)</li> </ul>	<ul style="list-style-type: none"> <li>■ Supplier policy briefings</li> </ul> <p>Every year, we invite our suppliers to supplier policy briefings to share our management and business policies and our latest ESG developments with them, as well as to help them with their corporate ESG initiatives.</p>

### Investor communications FY2023 Results

Activities	Frequency	Description
Financial results briefings	4 times	Provided to securities analysts and institutional investors every quarter. The President and Chief Executive Officer, the Operating Officer or the IR Officer provide financial results and other information.
IR interviews	320 interviews	Hold individual interviews in-person or online with securities analysts and institutional investors based inside and outside Japan.
SR interviews	8 interviews	Hold individual interviews mainly with those with shareholder voting rights.
Overseas roadshows	4 times	The President and Chief Executive Officer, the Operating Officer and the IR staff visit institutional investors outside Japan to hold individual interviews.